

The Management Structure of the Federal Customs Service of Russia

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Background. Knowledge of the management structure of the Federal Customs Service allows young specialists in the field of customs to evaluate career prospects both vertically and horizontally. One of the most important issues is the necessity to improve the management structure of customs authorities at the federal level in order to increase the effectiveness of the customs administration system.

Aim. The aim of the research is to analyze the management structure of the Federal Customs Service of Russia.

Methods. The analysis of the management structure of the Federal Customs Service allowed to determine the functional responsibilities of Heads and their Duties, the area of responsibility, and the aims and objectives of their activities. The research assessed the effectiveness of the structural departments of the Federal Customs Service and identified problems affecting the effectiveness of the structural departments of the Federal Customs Service.

Results. The research revealed that the customs administration system is a complex mechanism that requires constant improvement to ensure its functionality and effectiveness. The management of the Federal Customs Service is a large system consisting of the Head of the Federal Customs Service, Deputy Head of the Federal Customs Service and Heads of departments. Continuous improvement is necessary to ensure the effective functioning of the management system.

In this research, two methods aimed at improving the management structure of the Federal Customs Service and meeting modern requirements were developed and considered. The first method includes the redistribution of duties from the Head to the Deputies. The method will reduce the responsibilities of the Head and pay more attention to solving important problems and tasks. In turn, the deputies will improve their skills, optimize work processes and reduce conflict situations. However, in order for Deputies to make effective decisions, they must have the appropriate knowledge. The second method is investing in training. Permanent professional development contributes to the growth of professionalism and the ability to adapt to changes. Trainings and courses allow to update the knowledge and skills for effective performance of duties. The more resources are invested in the development of management, the more effectively the customs service copes with its tasks. These methods are aimed to form a balanced management system, where improved management leads to increased efficiency of the Customs Service operation. After conducting an analysis, the management structure of the Federal Customs Service of Russia, it was revealed that improving the management structure of customs authorities and the introduction of modern methods will allow management to easily solve tasks and quickly adapt to their duties.

Conclusions. Many Heads are insufficiently adapted to solving new tasks, therefore it is necessary to introduce modern management methods, as well as to develop a unified system for improving management methods. So, without proper attention to improvement, difficulties such as a decrease in the efficiency of customs authorities, a decrease in interaction between departments and also corruption risks may arise.

Keywords: Federal Customs Service; customs authorities; management structure; structural departments; customs administration system; management methods.

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